



## **TERMS & CONDITIONS**

### **Terms of Payment**

Net, strictly 30 days from statement. Accounts over 60 days will incur a late payment penalty of 5% per month.

### **Working Time**

A minimum of 7 working days (not including collection/delivery day or weekends or bank holidays) is required for crown, bridge and implant work, except by prior arrangement. Please note that a fast-track charge of 20% will be added.

### **Delivery**

The delivery date stated on the lab sheet will be the date that work is delivered between the hours of 9am and 5pm. The patient should be booked in for their appointment a day after.

### **Prices**

Whenever possible, notice will be given regarding price increases. Our prices include delivery and collection within a 20 mile radius.

### **Impressions**

It is the responsibility of the dentist to ensure that all impressions are disinfected.